

THE HUMPHREY/ GROUP



Inspiring Feedback™



A Signature Learning Experience

Inspiring Feedback™ gives leaders a simple, structured model that enables them to give constructive feedback and welcome it from others. When participants learn to leverage feedback, they gain a powerful development tool that creates more engaged, higher-performing teams.



Key Learning Outcomes

In this Signature Learning Experience, participants receive the knowledge and tools to...

- Understand what constructive feedback is and isn't.
- Commit to actions they can take to create a feedback-rich culture.
- Use a structured model to RECEIVE difficult feedback well.
- Use a structured model to GIVE both positive and constructive feedback effectively.
- Adapt language and positioning for different audiences.
- Follow-up to increase accountability and application.
- Apply strategies for listening physically, mentally, and emotionally.
- Respond positively to difficult comments and questions in the moment.
- Incorporate feedback into their day-to-day environment.



Participant Profile

Inspiring Feedback™ is ideal for team leaders or individuals preparing to move into a leadership role who need to improve...

- Effectively addressing performance problems and increasing overall team performance.
- Building relationships and developing trust with their team members.
- Creating a growth mindset-based culture where giving and receiving feedback is embraced.
- Delivering feedback with confidence and clarity to inspire action and growth.



This is an excellent program! I highly recommend every leader to take part in it. It's an incredibly valuable learning experience like no other.

— Rachel, Division Manager, Professional Services Industry



Program Modules

/ The Change Catalyst: Feedback that Works

Embrace the gift of feedback. Learn how to approach feedback authentically and positively to ensure every feedback conversation creates an opportunity for meaningful development.

/ Making Feedback Matter

Learn our simple feedback framework, LIFT, that makes giving even the most difficult feedback feel approachable.

/ The Power of Listening

Knowing how to receive feedback is equally as important as knowing how to deliver feedback. This module teaches techniques to receive feedback with an open and curious mindset.

/ Feedback in Action

Feedback is not always delivered in a formal setting. The most effective leaders regularly deliver feedback in the moment. You'll learn techniques to incorporate feedback into your day-to-day environment.

/ Sustainment

Upon completing the program, receive 30-days access to our full digital resource library. This enables you to revisit key concepts from the program while also exploring content from our entire suite of offerings. With access to a range of insights and tools, you can reinforce your learning and explore new, complementary skills.






SPARK Your Learning with Tailored Program Add-ons

We make it easy to tailor our programs to your specific needs with our extensive library of add-on modules.





Choose Your Delivery Method

	Virtual	In-Person
 Timing	4, 1.5 hour live online sessions	2, 7 hour days
 Self-Directed Learning	Online prework prior to each virtual session	Access to program materials prior to the session
 Instructor-Led Sessions	Live virtual facilitation led by The Humphrey Group	Facilitation led by The Humphrey Group
 Coaching	30 minutes of 1:1 coaching	1:1 coaching in a group setting
 Sustainment	30 day access to our digital resource library	30 day access to our digital resource library

*Hybrid delivery options are available

*Available in: English, French & Spanish

Trusted by Top Organizations of All Sizes.



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Bank

CBRE

PHILIPS

BLACKROCK

Ontario
Trucking
Association

SUNCOR
ENERGY

FIRST
Commonwealth Bank.

The Humphrey Group Difference

- More than 35 years of experience
- Interactive, hands-on learning
- Feedback-rich development
- Flexible delivery options
- Access to self-directed sustainment
- Seamless experience through digital learning platform
- An approach that combines mindset + toolset to develop exceptional leadership communication skills



About The Humphrey Group

We are the Leadership Communication Experts

Our singular focus on leadership communication guarantees a depth of expertise unmatched in the market. For over 35 years, The Humphrey Group has developed leaders to be better, more inspiring communicators, increasing their ability to drive action, build trust, and create alignment across the organization. We are passionate about our purpose to teach and promote inspiring communication. When you're inspired, you inspire others, and the outcome is greater engagement, stronger results and enduring organizational success.

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